

Oracle ZFS Storage Appliance

Security Configuration Supplement for the United States Department of Defense

ORACLE WHITE PAPER | SEPTEMBER 2016



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Overview

United States Department of Defense (DoD) Instruction 8500.01 (effective March 2014) instructs DoD Component Heads to "ensure that all DoD IT under their purview complies with applicable STIGs, security configuration guides, and SRGs with any exceptions documented and approved by the responsible authorizing official (AO)." Within the DoD, Security Technical Implementation Guides (STIGs) help to define the security configuration baselines for IA and IA-enabled devices. Specifically, STIGs contain prescriptive steps that can be used to both assess and improve the security configuration of systems and devices deployed on DoD networks. For more information on DoD STIGs, see: http://iase.disa.mil/stigs/Pages/index.aspx.

As of this white paper's publication, STIGs can only be developed when they align to one of the published DoD Security Requirements Guides (SRGs) per the STIG development vendor process, documented at: http://iase.disa.mil/stigs/Pages/vendor-process.aspx. Unfortunately, while the published SRGs map to common technology areas, there is no suitable SRG for IT appliances. As a result, there is no published STIG for the Oracle ZFS Storage Appliance product as it is a dedicated, fixed-function appliance.

To mitigate this shortcoming, this technical white paper will provide prescriptive security configuration hardening guidance that will allow DoD customers to improve upon the default security configuration of Oracle ZFS Storage Appliance in a manner suitable to what would otherwise have been published as a DoD STIG.

Product Description

The Oracle ZFS Storage Appliance is a hybrid storage system based on a unique cache-centric architecture featuring massive DRAM plus Flash and is powered by a multi-threaded SMP operating system. As a result, 70%-90% of I/Os are served from DRAM enabling customers to use Oracle ZFS Storage Appliance for storage consolidation in a variety of demanding workloads, including business intelligence, data warehousing, virtualization, development and test, and data protection.

Oracle ZFS Storage Appliance delivers leading performance and superior efficiency in enterprise-class network-attached storage (NAS) environments, accelerating business functions, and reducing complexity. This first application-engineered storage system provides unique integration points with Oracle Solaris and Oracle Database that help to automate storage tuning and data lifecycle management, reduce capacity requirements, and lower total cost of ownership. For more information on the Oracle ZFS Storage Appliance, see: https://www.oracle.com/storage/nas/index.html/.

Product Security Guide

This white paper is intended to provide common information and procedures necessary to improve the "out of the box" security configuration of this product. The security guide for the appliance, available as a standard part of the Oracle product documentation, has additional information on the product's security features, capabilities and configuration options. It is strongly recommended that customers review the product security guide before implementing the recommendations contained within this technical white paper.

» Oracle ZFS Storage Appliance Release 2013.1.5.0 Security Guide http://docs.oracle.com/cd/E69262 01/pdf/E69251.pdf

Always review the correct version of the product security guide as the security features, capabilities and configuration options will often vary based upon product version.

Version and Update Information

To take advantage of the most recent features, capabilities and security enhancements, customers are encouraged to update their Oracle ZFS Storage Appliance software to the latest, supported version for their respective platform. To determine the version of the appliance software that is being used on the platform, execute the following command after first logging into the device:

```
[hostname]:> configuration version show
[...]
Appliance Product: Sun ZFS Storage ZS3-ES
Appliance Type: Sun ZFS Storage 7335
Appliance Version: 2013.06.05.4.8,1-1.1
[...]
```

In the above example, the appliance software is version 2013.06.05.4.8. Note that for Oracle Engineered Systems such as the Oracle SuperCluster, Oracle Virtual Compute Appliance or Oracle Exalogic Elastic Cloud, additional restrictions may limit what versions of the appliance software that can be used as well as how those versions are updated. In these situations, refer to the Oracle Engineered System product documentation to understand the process for updating system components.

This document contains information relevant to Oracle ZFS Storage Appliance software version 2013.06.05.4.8 which is the version used in the Oracle SuperCluster M7 as of the date of this writing. Newer versions of the appliance software are available, however their availability on Oracle Engineered Systems may vary.

Security Configuration Information

Default Accounts and Passwords

The Oracle ZFS Storage Appliance itself is not pre-configured with a default root password. Initial configuration of the appliance is performed through a console session from its embedded Oracle Integrated Lights Out Manager (ILOM). The root password for the appliance is set during this initial configuration session.

The embedded Oracle ILOM for the appliance does have a default account and password:

ORACLE ZFS STORAGE APPLIANCE DEFAULT ACCOUNTS AND PASSWORDS

Account Name	Account Type	Default Password	Account Description
root	Administrator	changeme	This is the sole default account that is delivered and enabled with the Oracle ZFS Storage Appliance. As noted above, this is an Oracle ILOM account. This account is used to perform initial configuration of the appliance.

Upon accessing the console of the appliance, a shell interface configuration screen appears. Verify the information on the screen and enter the required values. The root password to the Oracle ZFS Storage Appliance is set during this process. To change the root password at a later time, use the command:

In the above example, the value <password> should be replaced by a password that complies with DoD password complexity policy. For more information on the initial installation and configuration of this storage appliance, see the installation guide at: http://docs.oracle.com/cd/E27998_01/.

Default Exposed Network Services

This section describes the default network services that are exposed by this device:

ORACLE ZFS STORAGE APPLIANCE DEFAULT EXPOSED NETWORK SERVICES

Service Name	Protocol	Port	Service Description
SSH	TCP	22	This port is used by the Secure Shell service to enable administrative access to the Oracle ZFS Storage Appliance using a command-line interface.
PORTMAP	TCP/UDP	111	This port is used by the Remote Procedure Call (RPC) port mapping daemon (known as rpcbind and/or portmap). This service is required to support NFS version 3.
NTP	UDP	123	This port is used by the integrated Network Time Protocol (NTP) (client only) service used to synchronize the local system clock to one or more external time sources.
			This service is disabled by default on standalone configurations unless an NTP server is specified during appliance configuration. On Oracle Supercluster this service will be configured and enabled by default.
HTTPS (BUI)	ТСР	215	This port is used by the integrated HTTPS service to enable administrative access to the Oracle ZFS Storage Appliance over an encrypted (SSL/TLS) channel using a browser interface.
Remote Replication	ТСР	216 217	This port is used by the integrated remote data replication service. Remote data replication duplicates and synchronizes projects and shares between Oracle ZFS Storage Appliances over an encrypted (SSL/TLS) channel.
RIP	UDP	520	This port is used by the dynamic routing service.
NFS	TCP/UDP	2049 4045 <various></various>	These ports are used by the Network File System (NFS) service. NFS provides the network file sharing service. The actual number of ports will depend on which version of the NFS protocol is used. NFS version 3 relies upon the RPC port mapping daemon (referenced above) and dynamically allocated ports to provide mounting, status, quota and related services. NFS version 4, however, relies only on TCP/2049. The NFS locking service uses TCP/4045.
iscsi / isns	ТСР	3260	This port is used by the iSCSI service that provides an IP-based storage networking protocol for linking data storage facilities. The Oracle ZFS Storage Appliance can be configured to share iSCSI devices (called Logical Units or LUNs) with networked clients.
			Although this service is enabled by default, on standalone configurations nothing is listening on this port until an iSCSI target is created. On Oracle Supercluster, iSCSI targets are created which causes the appliance to listen on this port.
Service Tags	ТСР	6481	This port is used by the Oracle ServiceTag service. This is an Oracle discovery protocol used to identify servers and facilitate service requests. This service is used by products such as Oracle Enterprise Manager Ops Center to discover Oracle ZFS Storage Appliance software and to integrate with other Oracle automatic service solutions.
NDMP	ТСР	10000	This port is used by the Network Data Management Protocol (NDMP) service that enables the ZFS Storage Appliance to participate in remotely coordinated backups.

The Oracle ZFS Storage Appliance also supports a variety of other services that are disabled by default including HTTP, FTP, SFTP, TFTP, WebDAV, etc. Additional network ports may be exposed if those services are enabled post-installation.

Security Configuration Hardening

Implement Oracle ILOM Security Configuration Hardening

The Oracle ZFS Storage Appliance includes an embedded Oracle Integrated Lights Out Manager as part of the product. As with other Oracle ILOM implementations, there are security relevant configuration changes that can be implemented to improve upon the default security configuration of the device. For more information, see the Oracle Integrated Lights Out Manager Security Configuration Supplement for the U.S. Department of Defense. Note that the appliance software manages the root password of the ILOM. The ILOM root password should not be changed via any other means.

Disable Unnecessary Services

It is recommended that customers disable any services that are not required to support the operational and management requirements of the platform. The Oracle ZFS Storage Appliance is "secure by default" with non-essential network services disabled. That said, based upon customer security policies and requirements, it may be necessary to enable or disable additional services.

To determine the list of services supported by the appliance, use the command:

```
[hostname]:> configuration services
```

To determine if a given service is enabled, use the command, substituting the parameter [servicename] with the name of a service returned using the previous command:

```
[hostname]:> configuration services [servicename] get <status>
```

A service is enabled if the service state parameter returns a value of enabled as in the following example:

To disable a service that is no longer required, set the service state to disabled using a command such as:

[hostname]:> configuration services iscsi disable

Disable Dynamic Routing

The Oracle ZFS Storage Appliance is configured to run the dynamic routing protocol by default.

Before disabling the dynamic routing service, be sure that the Oracle ZFS Storage Appliance is either directly connected to any network with which it must communicate or has been configured to use static routing and/or a default route. This is needed to ensure there is no loss of connectivity once dynamic routing is disabled.

To disable the dynamic routing service, run the following commands after first logging into the appliance administrative interface using Secure Shell:

[hostname]:> configuration services dynrouting disable

To determine if dynamic routing is enabled, use the command:

[hostname]:> configuration services dynrouting get <status>

Restrict Remote Root Access Using Secure Shell

By default, the Oracle ZFS Storage Appliance is configured to allow remote administrative access to the root account using the Secure Shell service.

To disable the ability to remote access to the root account using Secure Shell, run the command:

[hostname]:> configuration services ssh set permit_root_login=false

To determine if the root account is permitted to access the system using Secure Shell, use the command:

[hostname]:> configuration services ssh get permit_root_login

Be sure to create at least one non-root administrative account if Secure Shell administrative access is required. Note that once this configuration change has been made, the root account will no longer be able to access the system using Secure Shell. That said, the root account will be able to access this system using the HTTPS administrative interface.

Configure Administrative Interface Inactivity Timeout (HTTPS)

The Oracle ZFS Storage Appliance supports the ability to disconnect and log out administrative sessions that have been inactive for more than some pre-defined number of minutes. By default, the browser user interface (HTTPS) will timeout a session after 15 minutes.

To set the inactivity timeout parameter to a customer-defined value ([n] in minutes) use the command:

To check the inactivity timeout parameter associated with the browser user interface, use the command:

Note that there is no equivalent parameter that will enforce an inactivity timeout on the Secure Shell command line interface of the appliance.

Disable Unapproved SNMP Protocols

The SNMP service is disabled by default on the Oracle ZFS Storage Appliance. If the SNMP service has been enabled in the customer environment, both SNMPv1 and SNMPv2c protocols are enabled by default. The Appliance supports SNMP v1, v2c and v3 protocols across all supported versions of the product. Customers should ensure that unused or older versions of the SNMP protocol are disabled unless required.

To enable the use of SNMPv3 use the command:

Note that the use of SNMPv1/v2c and SNMPv3 is mutually exclusive.

To determine which version of the SNMP protocol is used by the device, use the command:

[hostname]:> configuration services snmp get version

version = v3

Version 3 of the SNMP protocol introduced support for the User-based Security Model (USM). This functionality replaces the traditional SNMP community strings with actual user accounts that can be configured with specific permissions, authentication and privacy protocols, as well as passwords. By default, the Oracle ZFS Storage Appliance does not include a username or password for the integrated (read-only) USM account. Customers are encouraged to configure the USM credentials and protocols based upon their deployment, management and monitoring requirements.

Configure SNMP Community Strings

This item is only applicable if SNMP v1/v2c is configured for use.

Given that SNMP is often used to monitor the health of the device, it is important that the default SNMP community string used by the device be changed to a customer-defined value.

To change the SNMP community string, use the command:

In the above example, the value of <string> should be replaced with a customer-defined value that is compliant with DoD requirements regarding the composition of SNMP community strings.

To verify the SNMP community string, use the command:

[hostname]:> configuration services snmp get community

Configure SNMP Authorized Networks

This item is only applicable if SNMP v1/v2c is configured for use.

To minimize system configuration information disclosure, SNMP queries should only be accepted from approved network or host sources.

To configure the SNMP authorized network parameter, use the command:

```
[hostname]:> configuration services snmp set network=192.168.1.0/24
network = 192.168.1.0/24
```

To check the value of the SNMP authorized network parameter, use the command:

In the above example, setting the network parameter to 192.168.1.0/24 will effectively block all network-based SNMP queries unless they come from the 192.168.1.0/24 subnet. This value should be adjusted as needed to permit approved hosts and/or networks. Note that a value of 0.0.0.0/0 will permit queries from any network location.

Replace Default Self-Signed Certificates

The Oracle ZFS Storage Appliance uses self-signed certificates to enable the "out of the box" use of the SSL and TLS protocols (note that newer versions of the appliance software no longer support SSL). Whenever possible, self-signed certificates should be replaced with certificates that are approved for use in the customer's environment and signed by a recognized certificate authority. To determine if the appliance is using self-signed certificates, use the command:

If default is set to "auto" then the appliance is using a self-signed certificate. Consult the System Identity Configuration section of the appliance Administration Guide for instructions on creating, uploading and setting the appliance certificate.

Disable the SSLv2 and SSLv3 Protocols

By default the Oracle ZFS Storage Appliance Browser User Interface supports SSLv2 and SSLv3 protocols. These protocols are insecure and must be disabled. In order to disable these protocols, implement the recommendations for "ZFS Storage Appliance Kit (AK)" contained in the My Oracle Support note titled "Disabling SSLv3 on Oracle Solaris" (Doc ID 1935621.1)

Management Network Recommendations

In addition to the above security hardening procedures, the management interfaces exposed by the Oracle ZFS Storage Appliance are intended to be deployed on a dedicated, isolated management network. This will help to shield the appliance from unauthorized or unintended administrative network traffic. Access to this management network should be strictly controlled with access granted only to those administrators requiring this level of access.

Further, the appliance can be configured to enable and/or disable administrative (management) access on specific network interfaces. This change can be implemented using the following commands after first logging into the device using Secure Shell:

[hostname]:> configuration net interfaces select [interface] set admin=false

In the above example, the value [interface] should be replaced with the name of the actual network interface where this setting is to be applied.

Additional Information

For more information describing the features and capabilities of the Oracle ZFS Storage Appliance as well as detailed technical instructions for the installation, configuration and management of this product, refer to the Oracle product documentation at:

» Oracle ZFS Storage Appliance Release 2013.1.5.0 Product Documentation http://docs.oracle.com/cd/E69262 01/index.html



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Hardware and Software, Engineered to Work Together

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